FAQS

What types of phones does the app support?
Our mobile banking app is available for both iPhone and Android users.

How can I get the app?

iPhone users can download the app through the iOS App Store. Android users can download the app through the Google Play Store.

What is digital banking?
It's mobile and online banking. A user's login information works across devices and platforms, allowing them hassle-free access to their account.

Are there any other requirements for using the app?
Users of our mobile banking app must have an existing Online Banking account with First State Bank After downloading and launching the app, you will be required to log in with your Online Banking account credentials. All account information will be imported automatically from your Online Banking account.

How do I enable mobile alerts?
To access the new mobile alert features, users must download the latest version of our mobile banking app. After logging in to the app, simply select "More" from the main menu and then tap the new "Alerts" tile. From here, users can create a variety of custom alerts based on transaction and account activity.